Health Care Services Delivery, Scope, and Qualifications (Title 15, Sections 1401-1405, 1411; NCCHC)

Effective Date:	8/11/25
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Issuing Authority: Chief Probation Officer	

710.1 PURPOSE:
To establish guidelines for health care services within Juvenile Detention and Assessment Centers (JDACs) and Treatment Facilities (TFs).

710.2 DEFINITIONS:
Chief Medical Officer: The designated physician who has the final authority regarding clinical issues.

Behavioral Health Medical Director: The designated mental health clinician responsible for clinical mental health issues.

710.3 GUIDELINES:

A. Licensure, certification, or registration requirements and restrictions that apply in the community apply to health care personnel who provide services to youth in the detention or treatment facilities.

B. Measures to ensure the safety of health staff are undertaken.

C. Clinical decisions and their implementation shall be completed effectively and safely.

D. Clinical decisions regarding the treatment of individual youth are the sole responsibility of licensed health care professionals, operating within the scope of their license and within approved facility health care policies and procedures.

E. Specialty diagnostics, lab, and emergency services shall be provided through Arrowhead Regional Medical Center (ARMC) and Loma Linda University Medical Center (LLUMC) as needed.

F. Dental services shall be provided on-site and off-site.

G. Optometry services are provided on-site by contracted entities.

H. A youth's parent/guardian may authorize/arrange health treatment as permitted under law at their own expense; however, the following considerations must be made before final scheduling:

1. Collaboration with the HSM and Superintendent.

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2. Safety and security concerns/public safety.

   (a) The parents may not have knowledge of the exact appointment date and time if it is deemed a safety risk. If a safety risk is determined, the appointment shall be rescheduled.

3. A temporary furlough from the courts may be requested if custody determines that there is no safety risk.

4. All paperwork from the outside provider shall accompany the youth upon their return for continuity of medical care while detained.

I. Examination and treatment rooms for medical, dental, and mental health care shall be large enough to accommodate the necessary equipment, supplies, and fixtures, and to permit privacy during clinical encounters.

J. Youth shall have access to seats, drinking water, and toilets while placed in a waiting area for longer than a brief period.

K. The following shall be available at the JDACs:

1. Hand-washing facilities or appropriate alternate means of hand sanitization

2. A light capable of providing direct illumination

3. Trash containers for biohazardous materials with sharps located in the clinical area

4. Adequate office space with secured storage of both employee records and health records

5. Writing desks and chairs

6. Examination tables

L. Pharmaceuticals, medical supplies, and emergency equipment shall be available and checked regularly.

M. At no time shall youth provide patient care, distribute/collect sick-call slips, handle medical records, medications, sharps, or be involved in delivering health services.

N. All licensed health care personnel are required to maintain current and active licensure/certification from the State of California. Provide respective supervisors with current copies of licensure/certification upon renewal.

O. Failure to maintain current licensure shall require time off without pay until licensure is obtained.

1. A temporary approval from the respective board via the internet is acceptable for up to five (5) days post-expiration of licensure. (Medical staff only)

P. All full-time qualified mental health care professionals must complete thirty-six (36) hours of continuing education every two (2) years.

710.4 RESPONSIBILITIES:

I. Chief Medical Officer:

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A. Provide services at a level consistent with the community standard for health care delivery to address and treat acute/chronic illnesses to avoid preventable deterioration of health while detained.

B. Make medical decisions, which the law permits only a physician/provider to make.

C. Have the option to delegate a clinical function or service to someone other than a physician, if it is legal to do so and within the scope of practice. This shall be done via a written procedure, Standardized Procedures for Registered Nurses, or direct medical order.

D. Identify and eliminate any barriers to youth receiving health care.

II. Health Service Manager (HSM, Designated Health Authority):

A. At the time of recruitment for health care positions, the HSM shall develop education and experience requirements consistent with the community standard and the needs and understanding of the facility population. Consider cultural awareness and linguistic competence.

B. Ensure initial as well as periodic verification and privileges are verified for all medical care providers, according to their licensure, certification, and registration requirements within the State of California, and copies are kept on file and accessible for review.

C. Oversee Correctional Supervising Nurses to ensure staff operate within their scope of practice and adhere to policies/procedures.

D. Monitor this procedure by reviewing logs, incident reports, safety reviews, and other safeguards conducted in the normal course of business on a weekly, monthly, quarterly, or yearly basis as appropriate.

III. Supervising Correctional Nurse I/II:

A. Maintain confidential records on-site for verification of current/active credentials for medical staff, according to their licensure, certification, and registration requirements within the State of California.

1. Review files monthly to ensure they remain current.

B. Ensure compliance with policies and procedures.

C. Maintain direct oversight of medical staff and ensure all operate within the scope of their practice within approved policy and procedures.

IV. Correctional Nurse II/Licensed Vocational Nurse II (LVN)/Health Services Assistant:

A. Operate within the scope of practice as outlined by other Department policies and procedures.

B. Provide current copies of licensure and Cardiopulmonary Resuscitation (CPR) certification to the Supervising Correctional Nurse upon renewal or as requested.

V. Department of Behavioral Health (DBH) Medical Director/Designee:

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A. Provide services at a level consistent with the community standard for mental health care delivery to prevent deterioration of health while detained.

B. Perform psychiatric evaluations, prescribe medications, and order/review all pertinent diagnostic medical tests.

C. Make mental health decisions, which the law permits only a psychiatrist to make.

VI. Juvenile Justice Program Manager (JJPM II) /Designee:

A. Ensure initial and periodic verification and privileges are verified for all medical care providers, according to their licensure, certification, and registration requirements within the State of California, and copies are kept on file and accessible for review.

B. Oversee mental health staff to ensure staff operate within their scope of practice and policies/procedures.

C. Monitor this procedure by reviewing logs, incident reports, safety reviews, and other safeguards conducted in the normal course of business on a weekly, monthly, quarterly, or yearly basis as appropriate.

VII. Forensic Adolescent Services Team (FAST) Clinic Supervisor:

A. Be the designated individual on site to ensure compliance with policies and procedures.

B. Maintain direct supervision of all FAST staff and ensure all operate within the scope of their practice within approved policy and procedures.

C. Maintain restricted and confidential records for employee direct reports according to their licensure, certification, and registration requirements within the State of California.

VIII. FAST Clinical Therapist I/II (CT I/II):

A. Maintain current and active licensure or waivers as a social worker, marriage and family therapist, or psychologist in the State of California.

B. Begin testing for licensure immediately upon eligibility by Board of Behavioral Sciences (BBS) and continue to test every six (6) months until six (6) year registration expires if hired as a pre-licensed clinical therapist (CT Is only).

C. Perform mental health services within the scope of their practice and policy as well as the appropriate to level of licensure and experience based on the community standard.

D. Provide current copies of licensure and certification, and CPR certification to FAST Juvenile Justice Program (JJP) Administration upon renewal or as requested.

E. Provide current copies of continuing education units to FAST Clinic Supervisor and JJPM II when requested.

F. Perform clinic supervisor's duties in their absence (CT IIs only).

IX. FAST Alcohol and Drug Counselor:

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A. Operate under the San Bernardino County Job Classification and Scope of Practice Duties for Alcohol and Drug Counselor.

B. Provide current copies of certification and CPR certification to JJP Administration upon renewal or as requested.

X. Sworn Officers/Sworn Supervisors:

A. Support the implementation of clinical decisions while maintaining safety and security as a priority.

XI. Operational Services Division (Backgrounds Unit) Director/Designee:

A. Ensure initial background verification is conducted for all health care providers, according to their licensure, certification, and registration requirements within the State of California, and include the following:

1. Current license issued by the State of California.

2. National certifications, if applicable.

3. Relevant education, training, and experience.

4. Current pending challenges to any licensure or registration and any prior challenges and the manner in which they were resolved, including voluntary relinquishment.

5. Voluntary or involuntary termination of professional membership or limitation, reduction, or loss of clinical privileges at a hospital or other health care delivery system.

6. A chronological work history, including those with relevance to duties required for licensure and certification, if applicable, and that which covers at least the past five years.

7. Obtain current fingerprints, Department of Justice (DOJ) Criminal History report, California Department of Motor Vehicles (DMV) records, and State of California child abuse reporting records.

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